

Transition Concierge®

Make corporate change easier—both for your organization and your displaced employees.

While workforce reductions are difficult, they're often a necessary step in keeping a business healthy. Partner with RiseSmart to help put your transitioning employees back on their feet. Transition Concierge is a next-generation outplacement solution, delivering a proven methodology that's so effective it **helps displaced employees find a new job twice as fast as the national average.***

Provide impacted employees with an innovative service that focuses on their future. Give them an outplacement solution that treats every employee with dignity, respect, and personal attention.

SOLUTION HIGHLIGHTS

Personalized and Relevant Job Leads

- Let employees interact with the RiseSmart personalized portal, where they get job leads chosen for them. Using a powerful, proprietary semantic matching technology, RiseSmart scans the Internet for jobs that match each employee's specifications.
- Then, a team of skilled HR professionals verifies the results before "pushing" new job leads to each employee. Employees can apply for the job, research it through built-in integration with LinkedIn, share over hundreds of social networking sites, and provide feedback.
- Program participants can organize and track an entire job search using built-in maps, calendars, and a self search function.

Expert-driven Content, Events, and Webinars

- Help employees stay engaged throughout the job search. The Transition Concierge portal is the place to find personalized articles, blogs, videos and other useful content. Each employee will also find local events and networking groups, all within the portal.
- Transition Concierge participants are invited to attend exclusive, interactive weekly webinars on a variety of job search topics, hosted by HR and industry thought leaders.

One-on-One Transition Specialist Support

- Offer employees a personal guide, mentor, and coach. RiseSmart assigns a specially-trained Transition Specialist who works individually with each employee to help them with every aspect of the job search, on an unlimited basis.

Professional Resume Package Services

- Provide employees with job-winning resumes. Resume services at RiseSmart include a completely new resume, custom-written by a Certified Professional Resume Writer (CPRW).



Transition Concierge To-Go™ Mobile Apps

- Give your affected employees the freedom to take their job search anywhere. RiseSmart Transition Concierge To-Go mobile apps work across multiple platforms, and bring all the functionality of the Transition Concierge job portal to their fingertips.

Virtual Service Delivery

- Provide employees with a high-touch, highly personalized service, while you, as the employer, get a highly efficient and convenient way to measure the program's success.
- Be sure that all employees get a consistently high level of service, regardless of their geographic locations.

Count on top-notch support for your organization throughout the lifecycle of the program.

- **Custom Corporate Portal and Reporting:**
Instantly access employee stats, track employees' progress in the job search, get individual or aggregate information, check program usage, and generate reports on the fly.
- **Dedicated Client Services Manager:**
Available whenever you need, your client services manager is your single point of contact. RiseSmart will be there to help you plan communication and coordination strategies to ensure a smooth and professional transition event.
- **Transition Support:**
Bring in the experts to help you before, during, and after a notification event. Prepare in advance with customized training for HR staff and management, strategy planning, and branded printed materials.
- **Notification Day Services:**
Work side-by-side with RiseSmart experts to help counsel and register affected employees. Count on RiseSmart Client Services to be available throughout the program duration to answer questions, solve any issues, and provide professional, personalized customer service.
- **HR Manager and Employee Training:**
Get a wide range of programs—including fully customizable Manager Notification Training workshops designed with retention strategies in mind. Retain more non-impacted employees, and help keep employees who have several months' notice before a layoff. Take trainings on-site, or online. The choice is yours.

“ RiseSmart turned around my resume and social networking profile within three days. My Transition Specialist helped me strategize, asked all the right questions, and put the focus on me. With Transition Concierge, I was able to identify the right opportunity that landed me an unbelievable job—fast. And I love it! ”

-Bill T., Boston, MA

About RiseSmart

RiseSmart provides next-generation outplacement and recruitment solutions to companies of all sizes. We leverage a common technology platform and proven methodologies to help corporations with their talent acquisition and transition needs—quickly and cost effectively. For more information, visit www.RiseSmart.com.

Outplacement Services: It's just good business

- Protect your company's good name. Offer Transition Concierge for positive public relations, and preserve your employer brand.
- Measure return on investment right away—through lower unemployment taxes, severance and Worker's Compensation costs, and more. See how RiseSmart is as cost-effective as it is efficient. Outplacement is good for the workers, for the company, and for the economy.
- Keep valuable employees and save thousands in layoff costs. Let SmartRedeploy™ by RiseSmart find highly-matched candidates from among affected employees. Transfer those employees seamlessly into open positions and save recruitment charges, too.



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